### Annexure-A

Application Form for Empanelment of service provider/ manufacturers of VTD

Devices

Application Form for empanelment of service provider/ manufacturers of AIS VTD Devices

Format for empanelment of service provider/manufacturers of AIS VTD Devices (On the official letter head of service provider/manufacturers)

### Date:

### To,

The Vice Chairman & Managing Director, TGMDC, Telangana .

# Sub: Empanelment of service provider/ manufacturers of AIS 140 VTD Devices,

Sir,

We have fully understood the requirements of the process "Empanelment of service provider/ manufacturers of AIS 140 VTD Devices" and are submitting our application with the required details, other information as per the registration process:-

Name	
Address	
VTD device details	
Address of VTD production center	
Contact Person details (If different	
from undersigned)	

In relation to our application, Department may also note the following:

- 1. Our application is unconditional and all information provided in the application is true and correct.
- 2. We hereby declare that the VTD device(s) being submitted for registration complies with the specifications as set out in the empanelment process document and we shall make available any additional information as Department may find necessary as required for clarification.

- 3. We acknowledge the right of Department to reject our application without assigning any reason and accept the right of Department to cancel the enlistment process at any time without incurring any liability to the registered Manufacturers.
- 4. We confirm that any state government or central government / department / agency in India from participating in bids for last three financial years do not blacklist us.
- 5. We agree to keep the quality of the registered VTD models and support the customers whenever required.
- 6. We confirm that we will train all the RFCs to distribute the VTD models of our products.
- 7. We confirm that we will share all details the RFCs i.e. Name, Address, email, Helpline no, technicians etc. with Department a sand when appointed.
- 8. We confirm that we will maintain privacy of all data related to VLT device/ owner /vehicle.
- 9. We hereby declare that VTD device(s) are being manufactured by our company or we are authorized dealer of the OEM. The authorization letter of OEM is attached herewith.

Sincerely,

(Signature, name and designation of the authorized signatory) (Contact no. including, phone no., fax, email and contact address)

#### Annexure-B

## **Bank Guarantee Format for Performance Security**

# Bank Guarantee Format for Performance Security Beneficiary: "TSMDC". Hyderabad.

**Bank Account Details:** IDBI Bank Basheer Bagh, Hyderabad, Telangana IFSC CODE IBKL0000002.

DEDEGDA	NANCE BANK GUARANTEE NO:
Date:	[Insert date of issue of BG]

### PERORMANCE BANK GUARANTEE AMOUNT:-

MANUFACTURER NAME:

**GUARANTOR:** 

- 1. The Service provider/ manufacturers named above has entered into above referred contract with the beneficiary, for the supply of VTD services and/or Services as defined in the said VTD service provider/manufacturer empanelment. According to the conditions of the VDT Service Provider/manufacturer empanelment, a performance Security is required to be furnished by the VDT Service Provider/1manufacturer to the Beneficiary for due performance of the contract.
- 2. At the request of the Applicant, we as Guarantor, hereby irrevocably undertake to pay the Beneficiary any sum or sums not exceeding in total an amount of Rs-.....(Rupees in words), upon receipt by us of the Beneficiary's demand stating that the VDT Service Provider/manufacturer is in breach of its obligation(s) specified in the empanelment document, without the beneficiary needing to prove or to show grounds for your demand or the sum specified therein.

- 3. We do hereby undertake to pay the amount due and payable under this Guarantee without any demur, merely on a demand from the beneficiary / Government. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this Guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs /-(Rupees in words)
- 4. We undertake to pay the beneficiary any money so demanded not withstanding any dispute or disputes raised by service provider/manufacturers in any suit or proceeding pending before any Court or Tribunal relating thereto liability under this present being absolute and unequivocal.
- 5. The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the service provider/manufacturers shall have no claim against us for making such payment.
- 6. We further agree that the Guarantee here in contained shall remain in full force and effect during the period that would be taken for the performance of the said Contract including Guarantee/Warrantee period and that it shall continue to be enforceable till all the dues of the beneficiary under or by virtue of the said Contract have been fully paid and its claims satisfied or discharged.
- 7. We further agree with Government/beneficiary/Department that the Government/beneficiary /Department shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and condition of the said Contract or to extend time of performance by the said service provider/manufacturers from time to time or to postpone anytime or exercisable time time powers Government/beneficiary/Department against the said service provider/ manufacturers and to for bear or enforce any of the terms and condition relating to the said Contract and we shall not be relieved from our liability by reason of any such variation, or only extension being granted to the said service provider/manufacturers or for any forbearance, act or omission on the part of the Government /beneficiary/ Department or any indulgence bv the Government/beneficiary/Department the to said service provider/manufacturers or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.
- 8. Notwithstanding anything contained herein above our liability under the Guarantees restricted to Rs......and shall remain in force until.....

- 9. This Guarantee will not be discharge due to be change in the constitution of the Bank or the manufacturer.
- 10. We lastly undertaken not to revoke this Guarantee during its currency except with the previous consent of the Government in writing.

Dated <b>For</b>	
(Indicate the name of the Bank	)
Signature	
Name of the Officer	
Designation of the officer	
Code no	
Name of the Bank and Branch	

# Annexure C: Blacklisting Certificate (On Letter Head)

To,
The Vice Chairman & Managing Director,
M/s.TGMDC Ltd.,
Telangana.
Date: <u>UNDERTAKING</u>
I/We, hereby undertake that, (Company Name ) has not been blacklisted / banned by any Government Department (Central or State or Agency) /Public Sector undertaking/Autonomous body for participating in the registration from last Five years.

Signature of the Authorized Signatory of the firm /company/organization with Official Stamp/Seal.

# Annexure D: Compliance Sheet(technical)

S No	Specification	Confirmation
SNO	Specification	(Yes/No)
	Communication Protocol as per AlS140 standards and in	
	line with Ministry of Road Transport & Highways (MoRTH)	
	directives and notifications. Format Attached in Annexure	
1	M	
	The device should meet all the features, functionality and	
2	Specifications prescribed as per AIS-1 40	
3	Alert Messages and other parameters as per AIS- 140	
	The Primary source of power for the device should be from	
	the vehicle's battery. When the device is disconnected from	
	the electric battery it should start operating on the internal	
4	Battery	
5	Alert on tampering and vehicle battery removal.	
6	GPS odometer distance and Geo- fence entry/exit alerts.	
7	Real-time Location Accuracy as per AIS-140	
8	Over The Air (OTA) firmware upgrade	
9	All Alerts as per MoRTH notification and AIS 140	
10	Dynamic Location Accuracy Test	

Signature of the Authorized Signatory of the firm /company/organization with Official Stamp/Seal.

# **Annexure E - Service Centers**

[On Letterhead and Separate for Each Division]

S.No.	Description	Remark
1	Name of the Firm / Company	
	E-Mail Id:	
2	Contact Detail:	
	Address	
	District Name	
3	Details about infrastructure available at Service	
4	Details about trained manpower appointed	
5	PAN and GST number of Service Centre(s) (If applicable)	
6	Particulars of the authorized signatory of the firm including name, designation, address, phone no., mobile no., fax no. and e-mail.	

Signature of the Authorized Signatory of the firm /company/organisation with Official Stamp/Seal.

## Annexure - F. Terms and Conditions Governing Empanelment

## Terms and Conditions Governing Enlisting

- 1. Commercial arrangement of VTDs between Service Provider/ Manufacturers and Vehicle Owners - Any commercial or other arrangements/ agreements between the empanelled service provider/ manufacturer and the vehicle owners (customers) shall be as mutually agreed between them. The price of the VTD device and all other terms and conditions including those related to warranty, AMC, nature of service etc shall be as mutually agreed by and between the service provider/ manufacturers and the vehicle owners. Department have no role, responsibility and liability in relation to the same. Department may ask Manufacturers to share List of their enlisted devices and their MRP for publishing on the website of the Department.
- 2. Response Time If any complaint is raised against the installed VTD device, then the concerned empanelled Service Provider/manufacturer/RFC should resolve the complaint as per guidelines for implementation mentioned in the document.
- 3. Monitoring and Audit Once the empanelled Service Provider /manufacturer/ RFC is authorized/ approved, Department shall have the right to monitor/audit the VTD devices installed in the Vehicles and empanelled Service Provider/ manufacturing/RFC/office facility used by the empanelled service provider/manufacturer and the service and support provided with a view to as certain their continued compliance with the terms and conditions governing the registration.
- 4. Cancellation of empanelment If any fault is found or any complaint received from end user customers, then Department shall take actions against the empanelled service provider/ manufacturer and their RFC and have the right to suspend or cancel the empanelment issued to that particular service provider/ manufacturers.
- 5. Liability Service provider/ manufacturers and their RFC shall be liable and responsible for performance of the VTD devices supplied to the Vehicle owners.
- 6. Jurisdiction Any issues related to empanelment of service provider/ manufacturers or licensing of agencies are governed by the laws established in India and] competent to deal with disputes, if any, arising out, the Hon'ble High Court of Hyderabad, Telangana alone have jurisdiction to lay any matter relating to this registration.
- 7. Dispute -In case of any dispute related to technical (operational testing), the decision of Department shall be final and binding.

- 8. Use of Trademark/ Logo of Department Service provider/ manufacturers shall. not use the Department logo or any other trademark, symbol, or icon on or in connection with the VTD Devices or any of the service provider /manufacturers VTD devices including those on its packaging, manuals, promotional and/or advertising materials, or for any other purpose without an express written permission from Department.
- 9. Notice Any notice or other communication to be given by a party to the other under, or in connection with the matters contemplated by or under the empanelment shall be in writing and shall be delivered by hand/registered post/ courier at the notified address of the party concerned.

Signature of the Authorized Signatory of the firm /company/organisation with Official Stamp/Seal.

#### Annexure - G.

## Undertaking for not to sell different product

Dated this

Signature of the Authorized Signatory of the firm /company/organization with Official Stamp/Seal.

#### Annexure - H.

## **Undertaking for Data Privacy**

Dated this:

Signature of the Authorized Signatory of the firm /company/organization with Official Stamp/Seal.

# **Application Submission Checklist**

Sr. No.	Application Submission Checkpoint	Check before submission (√)
1	Application Fee Demand through RTGS/NEFT	
2	Bank Guarantee	
3	Type Approval Certificate	
4	Conformity of Production (3 Years)	
5	Regional Service centers in each old Telangana 10 districts.	
6	Proof of 10,000 AIS140-certified devices installed in India as per VAHAN Data	
7	Audited financial statements for the last three years (2021-22, 2022-23, 2023-24)	
8	Annexure A: Manufacturer Application Form	
9	Annexure B: Bank Guarantee Format	
10	Annexure C: Self-Declaration of Blacklisting Status	
11	Annexure D: Technical Compliance Checklist for AIS140 Requirements	
12	Annexure E: Service Center Establishment and Operational SOP	
13	Annexure F: Complaint Resolution and Customer Service Protocols	
14	Annexure G: Declaration for Not Selling Unauthorized Devices	
15	Annexure H: Data Privacy and Security Undertaking	
16	All Pre-Qualification Documents as per SOP	